

Mike May

From: VMware Renewals Team [vmwprod@vmware.com]
Sent: Tuesday, December 10, 2013 6:09 PM
To: Mike May
Subject: VMware Support and Subscription Renewal Confirmation - Contract# 31138050



VMware Service Activation/Renewal Confirmation

**** Please do not reply to this email ****

Account Number : 766150107
Account Name : Village Of Grayslake
Procurement Contact : MIKE MAY
IT Super User : MIKE MAY
Customer : Village Of Grayslake
Customer Email : mmay@villageofgrayslake.com,
Contract Renewal Number # : 31138050 [R:04DEC13 22:00:44]
PO # : 20132702
Reseller PO # :

Dear VMware Customer,

Thank you for renewing your Support and Subscription (SnS) from VMware. This email is a confirmation of your SnS renewal for your records.

SUPPORT AND SUBSCRIPTION DETAILS

Service	Covered Item	Qty	Start Date	End Date
Subscription only for VMware vSphere 5 Essentials Kit for 1 year	VMware vSphere 5 Essentials Kit for 3 hosts (Max 2 processors per host)	1	01-MAR-2014	28-FEB-2017
Subscription only for VMware vSphere 5 Essentials Kit for 1 year	VMware vCenter Server 5 Essentials for vSphere	1	01-MAR-2014	28-FEB-2017
Subscription only for VMware vSphere 5 Essentials Kit for 1 year	VMware vSphere 5 Essentials for 1 processor	6	01-MAR-2014	28-FEB-2017

Please Note: If you have renewed a Basic contract at Production level, your license portal view will show the new end date, however the support level will continue to show Basic support until the production contract start date is reached

Upgrade Purchase: If you purchased an eligible software license upgrade, you may have received credit for any unused portion of your Original license SnS in the form of additional days on your Replacement License Sns. Please view your updated support contract start and end dates online on the [VMware Portal](#)

If you have any questions about this order confirmation, please contact <http://www.vmware.com/support/contacts>. For questions about payment please contact invoice@vmware.com. Please reference Contract Renewal Number # in all

communications.

For additional information, use these resources:

* For support processes and policies: <http://www.vmware.com/support/policies>

* For online resources: <http://www.vmware.com/support>

* For technical support: <http://www.vmware.com/support/contacts/file-sr.html>

* For support contracts, select 'Manage Support Contracts' from: <https://www.vmware.com/accounts>

Regards,

The VMware Team

This order is subject to the terms and conditions specified in the applicable agreement entered into between VMware and Customer, or, if none, to the appropriate then current, standard VMware agreement for the products or services quoted. The following terms and conditions are deemed accepted upon use of the products or services quoted (copies of same are available at vmware.com):

* Software(non SaaS) - VMware's EULA for the applicable software product: <http://www.vmware.com/download/eula/>

* Support and Subscription Services for Software (non SaaS) – VMware's Standard Support Programs and Subscription Services Terms and Conditions set forth at:
http://www.vmware.com/files/pdf/support/support_terms_conditions.pdf

* Software as a Service (SaaS) - VMware's Terms of Service (including Support and Subscription) for the applicable SaaS product : <http://www.vmware.com/download/eula/index.html#tos>

* Consulting Services - VMware's Standard Consulting Services Terms

* VMware's Purchase Orders Standard Terms and Conditions - The foregoing terms supersede any terms in any purchase order ("Purchase Order Terms") issued in connection with this Invoice and all Purchase Order Terms shall be of no force or effect. No additional or conflicting terms and conditions will apply without VMware's prior express written consent, and any such additional or conflicting terms and conditions on customer's purchase order, acknowledgement or other business forms are hereby rejected by VMware.

VMware, Inc.
3401 Hillview Ave.
Palo Alto CA 93404

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P U R C H A S E O R D E R

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P.O. NUMBER: 20132702
P.O. DATE: 12/10/2013
P.O. AMT: \$171.60
VENDOR NUMBER: R2013408
REQ. NUMBER:
EXPECTED DATE: 12/10/2013
ATTENTION:
MICHAEL MAY Preauth

PHONE:

FAX:

NET 30

DESCRIPTION	ACCOUNT #	ACCOUNT DESCRIPTION	HOURS/QTY	COST/UNIT	AMOUNT
VMware (3-year)	110-05-529-110	MAINT/LEASE AGREEMENTS	1.00000	171.6000	171.60
					----- \$171.60

Bill To: Village of Grayslake
10 S Seymour Ave
Grayslake, IL 60030

Ship To: same

REQUESTED
BY: MICHAEL MAY Preauth

APPROVED
BY:

Michael J May

DATE: 12/10/13

VMware Support/Subscription Quote

Quote Number 31138050-R:04DEC13 22:00:44
Account Number 766150107
Account Name Village Of Grayslake
Address 10 S Seymour Ave Grayslake LAKE IL IL 60030-1542 United States
Super User Name MIKE, MAY
Super User Email mmay@villageofgrayslake.com
Procurement Contact MIKE, MAY
Procurement Contact Email mmay@villageofgrayslake.com

Dear VMware Customer,

This notice and quote is a courtesy reminder that your Support & Subscription (SnS) is set to expire soon or recently expired on 28-FEB-2014. Don't miss out on receiving the latest updates/upgrades and the security of being able to contact VMware's Global Support Services Organization. If you are not the appropriate person within your company to manage this renewal, please send an email to let me know with whom I should be working.

Please review the below product detail to ensure accuracy. Please pass this quotation onto your preferred reseller or a local VMware VIP Reseller to assist you in purchasing this renewal.

If you would like to co-term a number of licenses/contracts to one specific end date making future renewals an annual event please contact your VMware Support Sales Representative listed below. We ask that you consider a three year service extension for which we give the following discount: 3YR - 12%.

If you choose to not renew your contract upon expiration, you will not be able to receive updates/upgrades or open a Support Request. If at a later time you decide to reinstate your SnS, the term will start the day after your previous contract expiration date and a 20% reinstatement fee will be applied on past due SnS and 1 year forward SnS.

If you have already initiated payment of the below product(s) or are currently working with your local VIP partner, then please disregard this notice.

We would like to take this opportunity to thank you for your continued business with VMware. If you require further information or assistance, please do not hesitate to send an email or call us.

Sincerely,
Mark Manning
VMware Support Sales Manager
P:
E: manningm@vmware.com

Note: This quotation is provided pursuant to the terms and conditions of the license agreement that you executed when you acquired your licenses.



Confidential VMware Support /Subscription Quote

VMware, Inc

3401 Hillview Ave.
Palo Alto, CA 93404

Tel: 1-877-486-9273 or 650-427-5000

Fax: 650-427-5001

Today's Date: 04-DEC-2013	Quote Number: 31138050-R:04DEC13 22:00:44
Account Number: 766150107	Quote Version: 0.8
Account Name: Village Of Grayslake	Quote Expiration: 28-FEB-2014
Address: 10 S Seymour Ave	Super User: mmay@villageofgrayslake.com
City/State: Grayslake, IL	Procurement Contact: mmay@villageofgrayslake.com
Zip/Postal Code: 60030-1542IL	
Country: United States	

Below is a summary/quotation of your Support and Subscription services to be purchased/renewed. Please review this statement's itemized services, support items, quantities, coverage dates, address and company contacts and advise us of any changes.

To initiate/continue support services, please provide billing authorization by issuing a check, credit card, wire transfer or Purchase Order. If payment is made via Purchase Order, we require the following information to be present:

- 1) Payment terms of "Net 30" must be on the face of the PO
- 2) Current Bill To and Ship To Addresses
- 3) Description of Items Purchased
- 4) Please reference quote#
- 5) PO must have All Required Signatures or written communication stating: "Signature is not needed; this is the standard order process"

Item	Description/Serial #	Qty	Unit Price	Amount	Start	End	Days	Extended	Reinstatement	Discount	Total
135455101	VS5-ESSL-SUB-C Subscription VMware vSphere 5 Essentials Kit for 3 hosts (Max 2 processors per host)	1	\$65.00	\$65.00	01-MAR-14	28-FEB-17	1096	\$195.00	\$0.00	(\$23.40)	\$171.60

Total List Price (USD): \$195.00

Total Reinstatement Fee (USD): \$0.00

Total Discount (USD): (\$23.40)

Estimated Tax (USD): ****

Total USD Price (USD)	\$171.60
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Tel: 1-877-486-9273 or 650-427-5000

Fax: 650-427-5001

****** This Quote does not include applicable tax. Applicable tax will be reflected on your invoice**

All pricing is in USD and subject to change due to local: taxes, fees and currency exchange.

Please forward this renewal notification to your preferred local VMware reseller. A link has been provided below to choose from a list of local resellers nearest you.

<http://partnerlocator.vmware.com>

Terms:

Payment of the amount specified for the products and services in this quote shall constitute acceptance of the terms and conditions, quantities, and pricing detailed herein. Subsequent quotes may be subject to separate terms and conditions. Licensee accepts responsibility of license inventory.

Please reference this quotation in any correspondence with VMware. All pricing reflects US Dollars (USD). Prices are exclusive of taxes; applicable taxes will be added. Any errors or omissions in this quote shall be rectified via a replacement or supplemental quote issued by VMware. International customers are responsible for all applicable duty and tariff fees, and must make payment in USD. Purchase orders can be faxed to VMware Sales at (650) 475-5001 (Attn: "SnS renewals," or the individual named below). Purchase orders can be mailed to VMware, Inc., Attn: Support Sales, 3401 Hillview Ave, Palo Alto, CA 94304. Payments can be made to VMware, Inc., Department CH10806, Palatine, IL 60055-0806.

Annual support and subscription services (as documented on the VMware Website) are renewable on the twelve (12) month anniversary of the date of purchase of the VMware software or upon expiration of the then-current term of support and subscription services. Additional reinstatement fees shall apply if you do not purchase support and subscription services at the time of purchase of the VMware software license or if you do not renew support and subscription services in a timely manner. The discount and pricing reflected in this quotation are only valid for the quantity specified, and any modifications require a new quotation to be generated.

This quotation is subject to the terms and conditions specified in the applicable signed agreement between VMware and Customer, or, if none, to the appropriate then current, standard VMware agreement for the products or services quoted. These agreements, copies of which shall be made available upon request, are:

- * Software - VMware's End User License Agreement for the applicable software product
- * Support and Subscription Services - VMware's Standard Support Programs and Subscription Services Terms and Conditions
- * http://www.vmware.com/pdf/support_terms_conditions.pdf
- * Consulting Services - VMware's Standard Consulting Services Terms
- * VMware's Purchase Orders Standard Terms & Conditions - Purchase Orders do not have to be signed to be valid and enforceable

Accordingly, the software and services are offered under these standard terms and conditions, and this quotation is expressly conditional on acceptance of such terms and conditions. No additional or conflicting terms and conditions will apply without VMware's prior, express written consent, and any such additional or conflicting terms and conditions on customer's purchase order, acknowledgement or other business form are hereby rejected by VMware.

Unless separately agreed by VMware in writing, payment terms are Net 30.



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