



VILLAGE OF GRAYSLAKE  
TEN SOUTH SEYMOUR  
GRAYSLAKE, ILLINOIS 60030

# 1 VILLAGE WATER BILL

**Account** 0123456789-00  
**Address** 123 MAIN ST  
**Bill Date** 01/01/2017  
**Due Date** 01/29/2017  
**Total Due** \$74.78

JOHN Q. PUBLIC  
123 MAIN ST  
ANYTOWN, US 12345-6789



## Redesigned Utility Bill

Beginning in April 2017 you will notice some changes in the look of your Grayslake Utility Bill. The statements have been redesigned using industry best standards to make the bill easier to understand with important information highlighted.

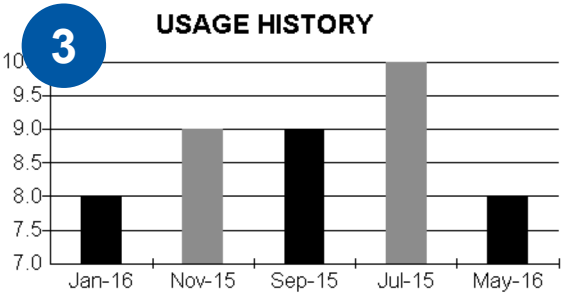
### VILLAGE BULLITEN BOARD

- Online payments via your bank account should reflect your most current Village of Grayslake utility bill account number.
- Our software provides a convenient way to view and pay a water or refuse bill via phone in addition to online. Your PIN number used for logging in to the online portal is **1234abc**
- The 2016 water quality report is available for viewing or downloading at: <http://www.villageofgrayslake.com/waterqualityreport>

| Service Type    | Service Period        | Days of Service | Previous Reading | Current Reading | Usage (in 1,000 Gallons) | Charges |
|-----------------|-----------------------|-----------------|------------------|-----------------|--------------------------|---------|
| WATER AND SEWER | 11/16/2016-01/15/2017 | 61              | 308              | 318             | 10                       | \$59.30 |
| GARBAGE CHARGE  |                       |                 |                  |                 |                          | \$15.48 |

1 The redesigned top section offers an easy way to identify the amount due.

2 The addition of an account activity section shows a quick reference of your last payment to simply track payment history.



Your usage history in thousands of gallons

|        |    |
|--------|----|
| Jan-16 | 8  |
| Nov-15 | 9  |
| Sep-15 | 9  |
| Jul-15 | 10 |
| May-16 | 8  |

### 2 Account Activity

|                                       |                |
|---------------------------------------|----------------|
| Previous Charges                      | \$69.90        |
| Payments Received                     | -\$69.90       |
| Past Due Balance                      | \$0.00         |
| Total Current Charges                 | \$74.78        |
| <b>Total Amount Due by 01/29/2017</b> | <b>\$74.78</b> |
| <b>Amount Due after 01/29/2017</b>    | <b>\$82.26</b> |

3 While the addition of a new usage history area provides a graph showing changes in your water consumption over a six-month period.

RETAIN THIS PORTION FOR YOUR RECORDS



VILLAGE OF GRAYSLAKE  
TEN SOUTH SEYMOUR  
GRAYSLAKE, ILLINOIS 60030  
(847) 233-8515  
[www.villageofgrayslake.com](http://www.villageofgrayslake.com)



0123456789-00

A 10% Late Charge is added to Current Charges if payment is not received by the Due Date. See reverse side for additional billing information.

IF MAILED PLEASE ALLOW SEVEN WORKING DAYS FOR THE PAYMENT TO POST TO YOUR ACCOUNT.

RETURN THIS PORTION OF YOUR BILL WITH PAYMENT, DO NOT SEND CASH  
Make Check Payable to: **Village of Grayslake**  
Payment must be RECEIVED, NOT POSTMARKED, by the due date to avoid a late payment charge.

|                                   |               |
|-----------------------------------|---------------|
| Account Number                    | 0123456789-00 |
| Current Charges                   | \$74.78       |
| Previous Balance                  | \$0.00        |
| Total Amount Due by 01/29/2017    | \$74.78       |
| Total Amount Due after 01/29/2017 | \$82.26       |
| Bill Date                         | 01/01/2017    |
| <b>Amount Enclosed:</b>           |               |

The redesigned bill is the latest initiative to help you read and interpret your usage and payments.